

# **Frequently Asked Questions**

#### Who is Habitat for Humanity of Greater Sacramento?

Habitat for Humanity of Greater Sacramento provides affordable home ownership opportunities to the low-income families in the greater Sacramento area, as well as home repair preservation opportunities to families, veterans, and the elderly populations.

### What is Rock the Block?

Rock the Block is an event where volunteers and community partners come together to complete home repairs and community projects in a designated neighborhood in a short period of time.

Due to the current COVID-19 pandemic, Habitat for Humanity of Greater Sacramento has been working hard to redesign this year's Rock the Block event to be both enjoyable and safe for members of the Central Oak Park neighborhood. Our team will ensure that social distancing and sanitation guidelines are strictly followed during this event in order to prevent the spread of the COVID-19.

# Who can apply for Rock the Block home repair services?

Homeowners who live within the designated area of the Central Oak Park neighborhood (see map) are eligible to apply. If you do not fall within the designed area, we encourage you to apply for the Habitat for Humanity of Greater Sacramento General Home Repair program which runs throughout the year. Please contact us if you have questions regarding if your address will qualify at 916-440-1215 ext. 1109 or email apply@habitatgreatersac.org

# What type of properties can we provide services to?

Eligible properties are owner-occupied Single Family Residences and duplexes.



What type of home repairs are performed during Rock the Block?

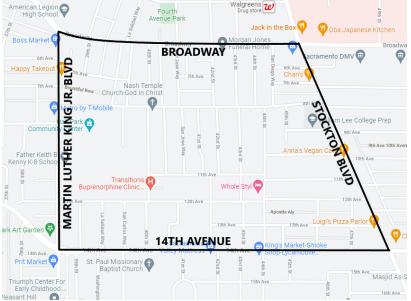
Rock the Block focuses on **"A Brush with Kindness" repairs**, which are smaller repairs such as external paint, yard clean up, landscaping, fencing, etc. Each property will be evaluated on a case to case basis. The amount of repairs that each property will receive is based upon funding.

During the event, Habitat will also complete a few **critical home repairs** (ex. roofing, exterior siding, window replacements, etc.), which will require a more extensive application and selection process. You will be asked to provide supplemental financial documents for critical home repairs. There is also a repayment portion associated with our critical home repair projects.

If an applicant's home is in need of more critical repairs, please contact us for further information at 916-440-1215 ext. 1102 or email <u>apply@habitatgreatersac.org</u> to obtain a Rock the Block-Critical Home Repair Application OR you may print out the application from our website at <u>https://habitatgreatersac.org/support-us/rocktheblock/</u>

# What is the cost of a Rock the Block home repair?

A "<u>Brush with Kindness</u>" home repair will be completed at **NO COST** to the homeowner. <u>Critical home repairs</u>, however, require a <u>20% repayment</u> on the repairs that are completed. This 20% of the total repair cost can be paid back in monthly installments.



# How do I apply for Rock the Block?

- 1. Complete the appropriate application for the repairs you are interested in
- 2. Submit a completed application from February 15<sup>th</sup>, 2022 March 29<sup>th</sup>, 2022 using the following methods:
  - a. Mail to the Habitat for Humanity of Greater Sacramento office located at 819 North 10<sup>th</sup> Street Sacramento, CA 95811.
    - b. Email: apply@habitatgreatersac.org
    - c. Fax to (916) 440-1218

### How are applicants selected?

- 1. Applicants must **own and occupy** the home as their primary residence. Applicants **must** be able to provide proof of ownership (most recent mortgage statement).
- 2. Applicant must be able to provide a copy of current Homeowner Insurance Policy Declaration Page.
- 3. All applicants must be able to provide **proof of identification**.
- 4. Applicants must be **willing to partner** with Habitat for Humanity of Greater Sacramento by contributing "**sweat equity**" to the repair project, which requires applicants to work on the property with the volunteers during the event. Those who are not physically able to help with repairs or have conflicts with school, work, family, etc. can participate in other volunteer opportunities.
- 5. Applicants will be selected on a first come, first served basis.

### I submitted my application, now what?

- 1. Habitat reviews applications for completeness and eligibility.
- If an applicant is eligible, Habitat will carry out a property assessment. A property assessment allows Habitat to determine if we can or cannot perform services on your home. A property assessment does <u>not</u> guarantee approval.
- 3. Approved homeowners will be given a scope of work and sign a Homeowner Partner Agreement with a Habitat for Humanity of Greater Sacramento representative.
- 4. Home repair projects are scheduled based on funding and the threshold of projects that can be completed during the event period.
- 5. Some prior prep work and completion work may take place in the days surrounding the event.

For more information, please call our office at 916-440-1215 ext. 1102 or email apply@habitatgreatersac.org